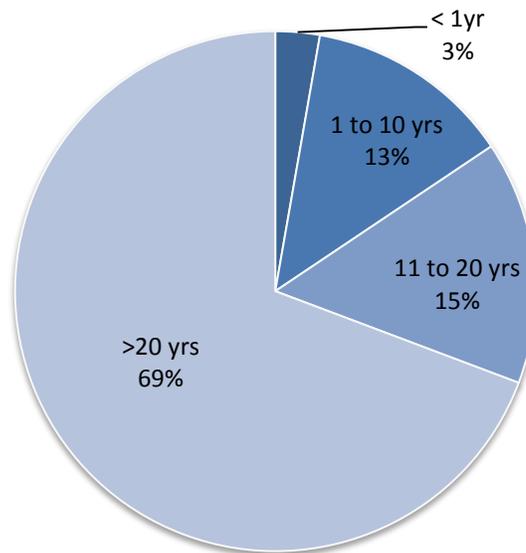


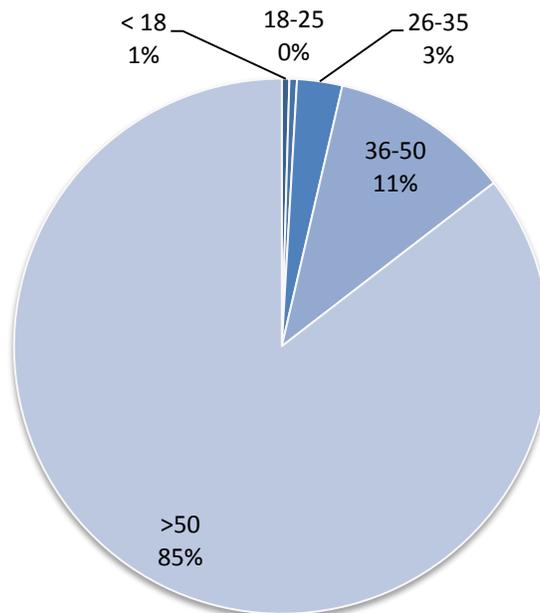


Lower Rio Grande Public Water Works Authority Water Conservation Plan Public Involvement - Survey Results, November 2016

1. How long have you lived in this area?

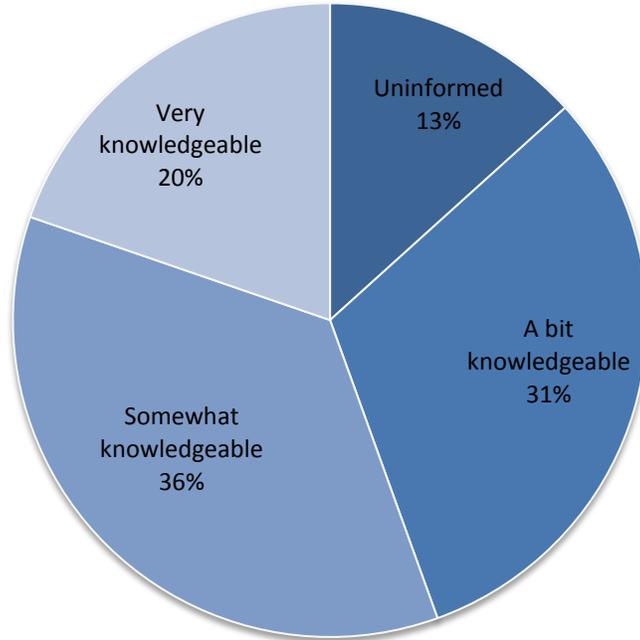


2. How old are you?

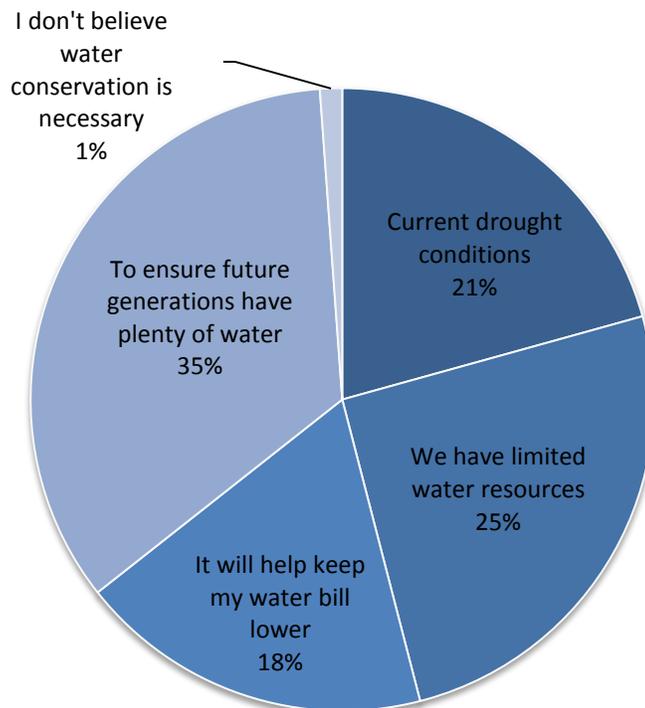




3. How do you rate your current knowledge of water and water conservation in your area?

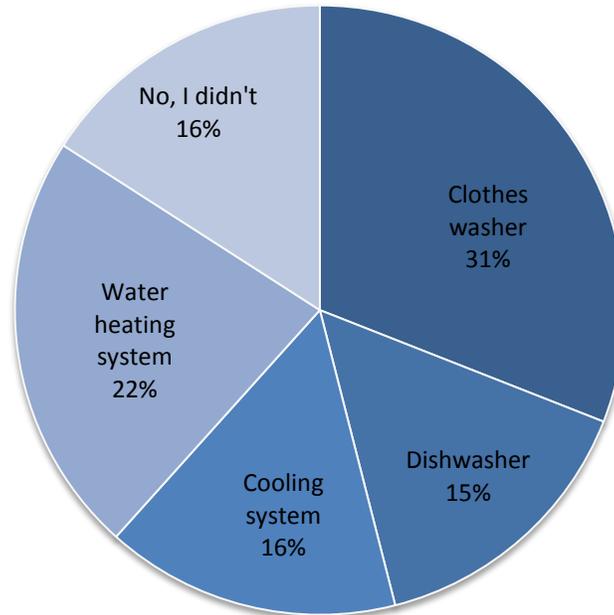


4. What is the most important reason to conserve water in your opinion?

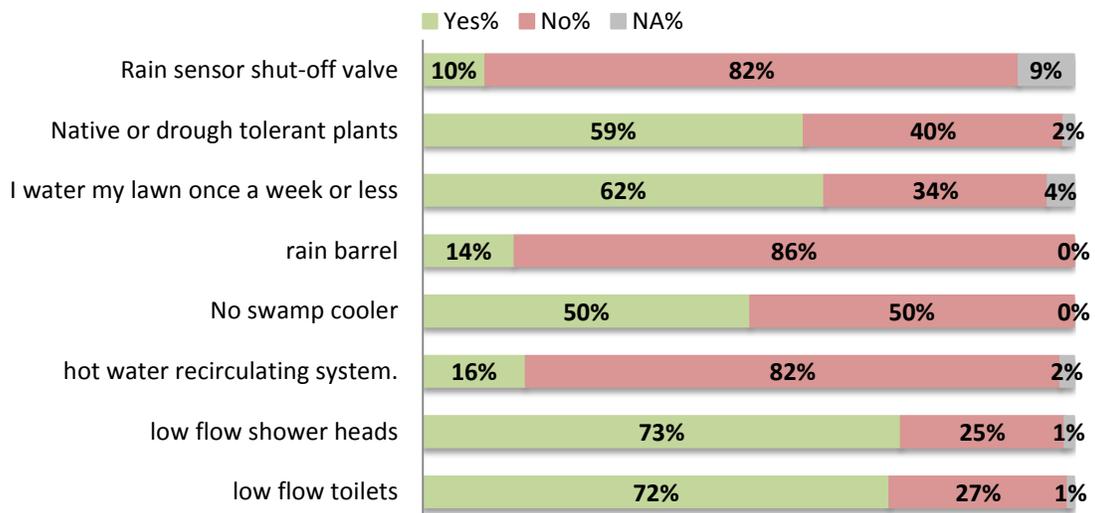




5. When you bought or remodeled your home, did you purchase any new water related appliances?

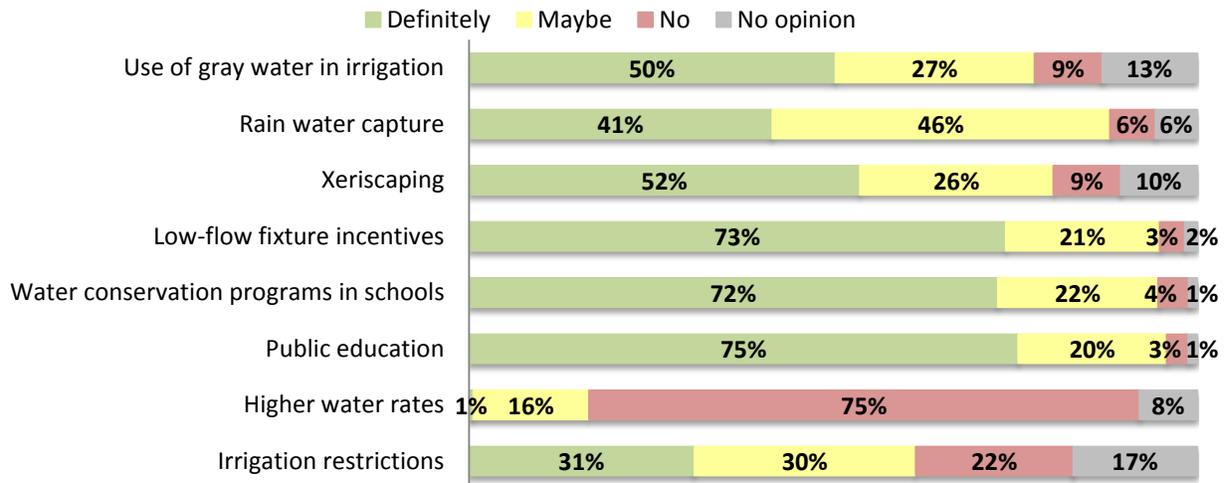


6. Please indicate yes or no if your household already conserves water in the following ways:





7. LRG PWWA is in the process of preparing a Water Conservation Plan. In your opinion, which of the following conservation measures should be used included in the plan:



8. Use this space to include any additional comments you have about water conservation:

| |
|--|
| In my opinion, most residents are very aware of the water conservation, in which most residents do it best to conserve water within the community. I think, some young people do a lot of car wash. Although they try not to make too much water waste while car washing. I also don't think the water authority shouldn't increase our water bill, under no excuse that water is being wasted, when IT IS NOT. This only will bring more burden to our already low and fixed income. It's absurd the current rate, and we are expected to pay more!? Very sad and frustrated. |
| Education, education, education |
| Should educate children at school about this matter |
| We need to start conserving water to future generations. Why not pump in water from other states that have floods? We pipe in gas from long distances - why not water? |
| Try to water around 6 AM or 6 PM. Heat transfer from and to the earth are less at these times. |
| It would be a good idea to put in plants that don't need a lot of water. |
| The water is too high now - I don't water grass at all, it is drought. I only water trees and shrubs - but many and I don't wish for them to die. We need oxygen also to live. |
| I love the idea of rain barrels and gray water irrigation. I need more information please. |
| We use very little water, our rates for sewer are out of control. We are being charged for water sewer rates not ever going into the sewer. Water a plant and we are being charged for sewer rates this should change. |
| You can try to educate people to take care of water. |
| I have a well to water my lawn. |
| Set a minimum usage price and set a higher price for maximum water usage |



Farmers to conserve well water too! - Using underground water should have ration of water and how much they farm; especially when they use well water causing drying wells for smaller users/private wells that want to conserve water usage / city water / town.

Educate and incentivise watering by drip in early morning to minimize waste by evaporation.

LRGPWWA should understand that people on fixed income have not had a rise in 2 years, increasing rates this time would be a great hardship for these people. The LRGPWWA has already raised rates earlier this summer - educating people on water resources and water usage is more important.

Let's get the kids involved, don't waste time on elders. Kids care and are willing to make changes for their own future.

What is grey water?

Limit use of water in large swimming pools, Check pipes for water leaks

Do not run water while brushing teeth; Do not run dishwasher till completely full

Information and education about how to use water, how to water our garden and which plants to plan, what appliances minimize water consumption in our homes.

Hold meeting every 3 months to educate the public how to best save water & irrigate plants

Maybe the County or State should limit the planting of pecan trees due to drought and also conservation of ground water. I know the public works authority probably can't do that but it might profit all if something was done... ground water pumping by farmers has dried up many domestic wells in the area

Sounds like you just want more restriction on what you want to do.

Living on the East Mesa in Organ, NM, there isn't much water loss because not many people have lawns or gardens. Although, our water bills almost have doubled since Organ Water and Sewer dissolved. I think some of our money should go back into water saving programs sponsored by LRG PWWA like water barrels for rain saving and low fixture incentives that might get customers a percent savings with proof of installation (receipts).

Anything beneficial to the community is good with me.

Learn to take care of water; conserve; use sparingly; it's what we do.

Update customers with digital water meters. Currently mechanical meters are not accurate. Some customers are paying too much for water. Digital meters would correct this problem. Digital meters would also control flow more accurate.

Make autopay system available.

Having just moved here, we are not well informed about the water/drought situation. We would welcome any educational correspondence you could send us. We do have plans to install a rain barrel to help with watering our outside plants.

Why do we have pools in a state with limited water supply and resources?

Limited water resources require conservation attention

For me the most important is clean water.

6 to 8 times a month the water is very cloudy and with much metal residue. Therefore I have to leave water running for 20 or 30 minutes and it is so silly, a lot of water is wasted and it's not deducted from the account.

Even if I don't use my monthly allotment you still charge me! You do what you want regardless.

Use water as best as possible; fix water leaks. However small they may be.



Rates are high enough.

Raising cost restricts access and doesn't educate to change behaviors. Be mindful of the communities and their needs.

Water bill is too high.

As I conserve I want to see my water bill lower. If I come in under the 2,000 gal minimum I should be credited for that amount in future months! PS I'm on a low fixed income (social security) and your monthly minimum bill is by far my largest monthly utility (elect. gas water etc) bill.

As an educator, I taught my student how to use water wisely and conserve. However, I did not contact our water district office for classroom materials - if they exist. This should definitely be a priority all around - schools, offices, industry, etc.

I wish there was a way to calculate water usage alone in the summer and not up the sewer when the water is actually being used to water the lawn and not going to the sewer!

Just like there are oil and gas pipelines and electrical powerlines we should work with other states/Mexico to transport water from other locations. with so much sun we have we would have abundant production of crops and such.

Common sense tells me that cleaner water leads to better conservation. I am faced with dirty water (brown, gray, even black colored water) coming out of my faucets on almost bimonthly basis. Every time this occurs, I do the same thing 1) I call the water co. 2) they come over and flush water through my meter until it runs clean 3) I turn on all faucets, etc in the house and run them until the water is clear 4) this usually leaves me having to bleach at least one toilet too which leads to even more water. MORAL -> dirty water leads to waste

We all take responsibility for water.